

MITCHELL COMMUNITY HEALTH
SERVICE LOCATIONS

All appointments for all centres to be made via
Service Access And Care Co-ordination on:

Phone: 1300 773 352

Mitchell Shire

72 Ferguson Street
Broadford Victoria 3658

Callen Street
(on Seymour District
Memorial Hospital Grounds)
Seymour Victoria 3660

Wallan Community Health
& Resource Centre
Shop 3, 65 High Street
Wallan Victoria 3756

Murrindindi Shire

Alexandra District Hospital
Corner Cooper & Myrtle St
Alexandra Victoria 3714

Kinglake Services Centre
19 Whittlesea Road
Kinglake Victoria 3757

Grace Bennett Centre
Yea & District Memorial
Hospital
Station Street
Yea Victoria 3717



MITCHELL
Community Health

**Service Access and Care
Coordination Team**

Operating Hours

Monday to Friday 9.00am – 5.00pm

There are a range of options for contacting
the SACC team:

Phone: 1300 773 352
(local call costs apply)

Fax: 5784 5525

Email:
serviceaccess@mitchellchs.org.au

If you wish to see a SACC team member
face to face, please contact them to arrange
an appointment at any of our sites across
Mitchell and Murrindindi.

**Mitchell Community
Health Services**



*Introducing the
Service Access and
Care Coordination
Team*

*Assisting you to access
health and community
support services across
the Mitchell and
Murrindindi Shires*



WHAT IS THE SERVICE ACCESS AND CARE COORDINATION (SACC) TEAM?

The Service Access and Care Coordination (SACC) Team aims to improve access to all our services and better coordinate your care by providing a comprehensive intake, assessment and care planning service.

SACC is made up of a team of professionals with extensive experience in a range of health and community services.

You are welcome to involve a carer, other family member, or friend in your discussions or appointments with SACC.

What can the Service Access and Care Coordination (SACC) Team do for me?

SACC can assist you by:

- Providing information about the services available at MCHS and elsewhere
- Thoroughly exploring your individual needs, and identifying which services might appropriately address them

- Conducting formal assessments so you can access particular services, for example Home and Community Care services. Depending on circumstances, assessments may take place over the phone, at one of the MCHS sites or in your home.
- Coordinating the range of services you access through the development of a Care Coordination Plan. Where appropriate this will include contact with your Doctor(s) and other (non- MCHS) service providers.
- Effectively managing waiting lists and booking appointments with service providers. You will be kept up to date about your progress on waiting lists and where appropriate, SACC team members will provide one on one support while you are waiting.

What services can the SACC team help me to access?

MCHS provides a range of services across Mitchell and Murrindindi. The SACC team can advise you about your eligibility and the availability of these services in your area.

Dietetics
Occupational Therapy
Physiotherapy
Podiatry
Speech Pathology
Planned Activity Group

Counselling
Family Violence Information & Support
Financial Counselling
Problem Gambling Counselling & Support

Alcohol & Other Drug Services:
Counselling, Information & Education
Withdrawal Support
Court Diversion
Supported Accommodation
Post Withdrawal Linkages
Needle Exchange Program

In Home Support Services:
Delivered Meals
Home Help
Home Maintenance
Personal Care
Respite Care
Veteran's Home Care

Diabetes Education
Well Women's Service
Continence Nurse Advisor
District Nursing
Disability Case Management
Rural Access Community Development Program Case Management for Community Aged Care Packages (CACPs)
A range of self help/support groups
A range of health promotion programs