

***Gayle L Ford BSW
(Hons)***

Gayle has over 8 years experience working as a counsellor and has experience working with older people living in aged care facilities.

Gayle has completed research into older carers and the impact of relinquishing care, a time of major transition in their lives.

Gayle is an experienced accredited mental health social worker, and works with older people and their carers living in the local community.

Gayle is also a trained mediator.

Gayle has expertise in Positive Behaviour Support methods.

For Appointments Contact:

Ms. Christine Borg

Central Highlands General Practice Network

Ph (03) 5428 4848

Use Appointment Fax Back Form.

Fax to: 03) 5428 4842



Gayle L Ford

- Social worker
- Mediator
- Counsellor
- Mental Health Accredited

As part of the CHGPN, Aged Care Access Initiative (ACAI), Gayle is able to offer support and services to staff, residents and family members/carers from the Commonwealth funded Residential Aged Care Facilities in the Central Highlands area.

Specialist Mental Health Services

HELP FOR RESIDENTS WITH PERSONAL AND PRACTICAL DIFFICULTIES TO INCREASE THEIR WELLBEING.

Gayle can offer individual and group counselling to residents that are unable to access these services through the Better Access Initiative:-

- Depression/mood disorders
- Anxiety disorders
- Family conflicts
- Adjustment issues
- Trauma
- Loss & Grief
- End of life issues.

Mediation Facilitator

Facilitation of the mediation process to reach voluntarily negotiated agreements.

Gayle can assist staff and residents resolve disputes and reach agreements.

When parties agree to mediation, both sides are encouraged to express their expectations and exchange information.

Parties work together to reach common ground and resolve their difficulties.

Behaviour Support Services

Behaviour management strategies for staff

Gayle can assist staff with data recording, analysis and the development of individual support programs.

Advocacy

WORKING WITH RESIDENTS and families who need support to exercise their rights.